

TO THE TENANTS OF THE CHALET ECOLE

Welcome to the chalet **Ecole** and enjoy your stay in Grimentz!

To enable us to maintain a reasonable rental price and to avoid additional costs on departure, please leave the chalet in the same condition as you found it. You may notice repairs that need to be undertaken by living in a property: please, report them in the next 2 hours opening of our agency after your discovery. Please strictly respect the following points:

PARKING

Vehicles must be parked in public pay car parks.

ON ARRIVAL

Check the inventory and condition of the chalet; report any damage or missing items without delay.

MAIL

The chalet has no mailbox; please address any mail directly to the agency and come to collect it. Before you leave, please make sure that messages or parcels follow their addressees.

DECORATION

Each group is allowed to decorate the chalet according to their taste. However, they must remove **all traces** of it by the end of the stay (sticky paper, etc.). The same applies to the lists of names on the doors, the programmes, and the menus of the week.

It is strictly forbidden to fix nails, screws or other items in the walls or woodwork.

SECURITY MATERIAL

Fire extinguishers, emergency lights, smoke detectors, etc. must never be damaged or used without reason. Your life may depend on them. Damaged equipment will be charged for.

IT IS TOTALLY FORBIDDEN:

- to go upstairs in big shoes;
- to smoke in the chalet.

KITCHEN

Valuable equipment is available to you. It is essential that you take the utmost care of them.

The **oven and cooker** will be cleaned after each use.

The kitchen is equipped with a ventilation fan; the switch is located on the electrical panel in the storage room. To avoid greasy deposits in the chalet, run the ventilator every time you cook.

Use of the **dish washer**: see displayed operating instructions.

Washing and rinsing agents are provided free of charge; if you are missing any, please let us know. The dishes cannot be washed without these special products.

Dishes and other utensils should be stored in their proper place and stacked to facilitate inventory control.

Rubbish should be packed in official charged bags and deposited in the "chalet-raccard" container located at the exit of the village on the Route de Sierre. Paper, glass, aluminium, and metal can be separated at this recycling point. PET should be returned to the Coop.

CLEANING

Tenants must constantly keep the chalet in good order.

Final cleaning is not included in the rental price. It will be done with the utmost care by the tenants.

The **furniture** shall not be moved without the permission of the agency. It will not be used for any purpose other than that related to its nature. Only garden furniture may be used on the terraces.

Dormitories and rooms include:

- 1 duvet 160/210 per bed; it will be folded at departure in a uniform manner in all rooms.
- 1 pillow 65/65 per bed.

Duvets, pillows, and mattresses are covered with protective covers which should not be removed but covered with your own bed linen, pillowcases, and covers.

Bring the dirty protective covers to us without delay. For the next tenants, this protective material must be replaced correctly.

- **4 hangers** per locker.
- **1 wastepaper basket** per room which will be protected by a plastic bag or cleaned after use.
- Slatted beds have been chosen for their comfort. However, care should be taken not to hang on to the slats of the upper beds. A fee of Fr. 10.- will be charged for any dismantled or broken slats.

Toilets and sanitary facilities must be cleaned with a detergent-disinfectant, including the underside of seats. **Avoid bleach**, as it fades the equipment.

Floors will be vacuumed and scrubbed.

The entry and the courtyard will be cleared of paper, cigarette butts and other rubbish.

Cleaning equipment such as brooms, hoovers, scrubbing brushes, etc should be stored in the storage room.

FIRE ALARM

The chalet is equipped with an **automatic fire alarm system** linked to the security services.

Read the instructions posted near the control panel in the ground floor corridor.

Any tampering with the detectors or other devices triggers a series of automatic telephone calls.

Abuses will be sanctioned. Offenders shall bear the costs of unnecessary intervention. In the absence of a culprit or if he/she is insolvent, the tenant will be made responsible.

Beware, fees can be very high!