

TO THE TENANTS OF THE CHALET LES FLACHES

Welcome to Chalet **Les Flaches** and enjoy your stay in Grimentz!

To enable us to maintain a reasonable rental price and to avoid additional costs on departure, please leave the chalet in the same condition as you found it. You may notice repairs that need to be undertaken by living in a property: please, report them in the next 2 hours opening of our agency after your discovery. Please strictly respect the following points:

PARKING

Parking is possible in front of the chalet.

Only material can be stored in the garage on the village side. The door must be closed.

ON ARRIVAL

Check the inventory and condition of the chalet; report any damage or missing items without delay.

MAIL

The chalet is located outside the mail delivery area; please address any mail directly to the agency and come to collect it. Before you leave, please make sure that messages or parcels follow their addressees.

DECORATION

Each group is allowed to decorate the chalet according to their taste. However, they must remove **all traces** of it by the end of the stay (sticky paper, etc.). The same applies to the lists of names on the doors, the programmes, and the menus of the week.

It is strictly forbidden to fix nails, screws or other items in the walls or woodwork.

SECURITY MATERIAL

Fire extinguishers, emergency lights, smoke detectors, etc. must never be damaged or used without reason. Your life may depend on them. Damaged equipment will be charged for.

PING-PONG & BASKET GAMES

Rackets, and balls are available at our agency with a deposit which is refunded upon return of the equipment.

IT IS TOTALLY FORBIDDEN:

- to go upstairs in big shoes;
- to smoke in the chalet.

THE KITCHEN

Valuable equipment is available to you. It is essential that you take the utmost care of them.

Use of the **steamer**: see displayed operating instructions. The trays and grids may only be used in the steamer.

The **frying pan** should be greased after cleaning to prevent rust.

The **oven and cooker** will be cleaned after each use.

The oven is heated by electricity, the cooker by gas bottles.

When the first **gas bottles** are empty, the system automatically switches to the reserve bottles. The indicator on the pillar to the left of the stove turns red. Notify us immediately, even the day before your departure, so that we can replace the empty bottles.

Tip: To protect the base of the cooker from dirt, leave a little water in the bottom of the trays. Avoid foil.

The **movable burners support** should only be used for containers with an insufficient diameter. They deform at high temperatures.

The kitchen is equipped with a **ventilation fan**; the switch is located to the left of the pantry door. To avoid greasy deposits in the chalet, run the ventilator every time you cook.

Use of the **dish washer**: see displayed operating instructions.

Washing and rinsing agents are provided free of charge; if you are missing any, please let us know. The dishes cannot be washed without these special products.

Dishes and other utensils should be stored in their proper place and stacked to facilitate inventory control.

Rubbish should be packed in official charged bags and deposited in the "Molok" containers located shortly before the Coop. Paper, glass, aluminium, and metal can be separated at this recycling point. PET should be returned to the Coop.

CLEANING

Tenants must constantly keep the chalet in good order.

Final cleaning is not included in the rental price. It will be done with the utmost care by the tenants.

The **furniture** shall not be moved without the permission of the agency. It will not be used for any purpose other than that related to its nature. Only garden furniture may be used on the terraces.

Dormitories and rooms include:

- 1 duvet 160/210 per bed; it will be folded at departure in a uniform manner in all rooms.
- 1 pillow 35/45 per bed.

Duvets, pillows, and mattresses are covered with protective covers which should not be removed but covered with your own bed linen, pillowcases, and covers.

Please wash the dirty covers immediately. For the next tenants, this protective material must be replaced correctly.

- **4 hangers** per locker.
- **1 wastepaper basket** per room which will be protected by a plastic bag or cleaned after use.
- Slatted beds have been chosen for their comfort. However, care should be taken not to hang on to the slats of the upper beds. A fee of Fr. 10.- will be charged for any dismantled or broken slats.

Toilets and sanitary facilities must be cleaned with a detergent-disinfectant, including the underside of seats. **Avoid bleach**, as it fades the equipment.

Floors will be vacuumed and scrubbed.

The **terraces and squares** will be cleared of paper, cigarette butts and other rubbish.

Cleaning equipment such as brooms, hoovers, scrubbing brushes, etc should be stored in the laundry room.

INTERNET – PHONE – TELEVISION

Surf and phone for free throughout Switzerland. Calls to foreign countries are blocked.

Code wifi: Network: Les Flaches PSWD: immobilia-grimentzch

To watch TV: switch on the Swisscom TV box (TV box remote control) and set the TV to HDMI using the TV remote control / TV/AV button. The picture quality will be perfect.

Do not under any circumstances unplug the sockets in the room 01/office, the fire alarm will be set off!!!

FIRE ALARM

The chalet is equipped with an **automatic alarm system** linked to the security services.

Read the instructions posted near the control panel in the ground floor corridor.

Any tampering with the detectors or other devices triggers a series of automatic telephone calls.

Abuses will be sanctioned. Offenders shall bear the costs of unnecessary intervention. In the absence of a culprit or if he/she is insolvent, the tenant will be made responsible.

Beware, fees can be very high!

Immobilia-Grimentz
Phone number: +41 27 476 17 60